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EDUCATION, INC., ASHFORD UNIVERSITY,  
8 and UNIVERSITY OF THE ROCKIES

9  
10 UNITED STATES DISTRICT COURT  
11 SOUTHERN DISTRICT OF CALIFORNIA

12 BETTY GUZMAN, on behalf of herself  
and all others similarly situated,

13 Plaintiff,

14 v.

15 BRIDGEPOINT EDUCATION, INC.,  
16 ASHFORD UNIVERSITY, and  
17 UNIVERSITY OF THE ROCKIES,

18 Defendants.  
19

CV No. 11CV69 W (BGS)

**REPLY MEMORANDUM OF POINTS  
AND AUTHORITIES IN SUPPORT OF  
DEFENDANTS' MOTION TO DISMISS  
PLAINTIFF'S FIRST AMENDED CLASS  
ACTION COMPLAINT**

Date: March 6, 2012  
Time: 11:00 a.m.  
Judge: Honorable William. Q. Hayes  
Ctm.: 4

**NO ORAL ARGUMENT UNLESS  
REQUESTED BY THE COURT**

1 **I. INTRODUCTION**

2 Instead of addressing head-on the problems with the First Amended Class Action  
3 Complaint (“FAC”), Plaintiff’s Opposition cites a litany of inapplicable case law and  
4 mischaracterizes the allegations of the FAC, apparently in an attempt to draw attention away from  
5 the deficiencies in Plaintiff’s claims against Defendants. Those deficiencies fall within two  
6 principal categories:

7 First, Plaintiff lacks standing to sue Defendants Bridgepoint Education, Inc.  
8 (“Bridgepoint”), Ashford University (“Ashford”), and the University of the Rockies (“The  
9 Rockies”) (collectively, “Defendants”) on the basis of alleged misrepresentations she did not  
10 hear, see, or read, and practices of which she could not be aware. In the absence of actual  
11 exposure to these alleged representations and practices, Plaintiff simply could not have relied on,  
12 or have been injured by the alleged statements and actions. As for the purported  
13 misrepresentations to which she was allegedly exposed, Plaintiff fails to allege any causal nexus  
14 between those statements and her purported injury.

15 Second, Plaintiff concedes in opposition that the FAC is premised on an allegedly uniform  
16 course of fraudulent conduct, thus subjecting her UCL, FAL, CLRA, and negligent  
17 misrepresentation claims to the heightened pleading standard under Federal Rule of Civil  
18 Procedure 9(b). Plaintiff, however, fails to identify either the persons involved in or the time of  
19 the alleged misrepresentations, and does not allege individualized reliance on or injury as a result  
20 of the statements. Therefore, Plaintiff’s fraud-based claims should be dismissed.

21 For the above reasons and those set forth in Defendants’ opening brief, Defendants  
22 respectfully request that the Court dismiss the FAC with prejudice.

23 **II. PLAINTIFF LACKS STANDING TO SUE DEFENDANTS**

24 Plaintiff does not dispute that she must allege reliance and concrete injury to have  
25 standing to sue Defendants. (Opp., p. 4.) Nor does she dispute that she must allege the existence  
26 of a causal nexus between that injury and Defendants’ alleged misrepresentations or actions. (*Id.*)  
27 The FAC, however, does neither and Plaintiff’s Opposition does nothing to cure this deficiency.

28 /////

1           **A. Plaintiff Lacks Standing to Pursue Claims Against The Rockies or Premised**  
 2           **on Actions and Statements to Which She Was Not Exposed**

3           Plaintiff's contention that she has standing to pursue claims against a university (The  
 4           Rockies) with which she had no contact, and based on statements she did not hear, see, or read,  
 5           and practices to which she was not exposed, is unsupported by the law. (Opp., pp. 6-11.) As this  
 6           Court has *already* found, Plaintiff was not exposed to and so could not have relied on or been  
 7           injured by Defendants' alleged military recruitment tactics, compensation of its enrollment  
 8           advisors, and misrepresentations related to The Rockies or regarding the quality of the  
 9           universities' academic instruction, utility and value of students' education at the universities, and  
 10          the ability of the Doctor of Psychology Program to qualify students for professional licensure.  
 11          The FAC contains no allegations that Plaintiff received or was exposed to any of these  
 12          representations or practices, and "conclusory allegations regarding [these] general  
 13          misrepresentations do not "provide the 'grounds' of [their] 'entitle[ment] to relief.'"" (Docket  
 14          No. 21, p. 8.)

15          In what has now become a recurring theme, Plaintiff again dramatically mischaracterizes  
 16          the *In re Tobacco II* decision in an attempt to avoid pleading actual reliance on each of the  
 17          alleged misrepresentations and instances of purported misconduct. (Opp., pp. 6-7.) To be clear:  
 18          *In re Tobacco II* does nothing to change the requirement that a class representative must plead  
 19          individualized reliance on each alleged misrepresentation in order to have standing to sue. *In re*  
 20          *Tobacco II* holds, rather, that there may be a specific exception to the normal rules of reliance and  
 21          that a plaintiff need not identify each specific misrepresentation relied on where the  
 22          misrepresentations were of the same type, subject matter, and spanned decades across different  
 23          media. 46 Cal. 4th 298, 327 (2009).<sup>1</sup> That decision absolutely does not accord Plaintiff here with

24 \_\_\_\_\_  
 25 <sup>1</sup> Nor do the *Stearns v. Ticketmaster Corp.*, *Peviani v. Natural Balance, Inc.*, *Delarosa v. Boiron, Inc.*, and *Bottoni v.*  
 26 *Sallie Mae, Inc.* hold that a plaintiff has standing to pursue claims based on misrepresentations not specifically relied  
 27 on. *Stearns*, 655 F.3d 1013, 1020-21 (9th Cir. 2011) (plaintiff actually relied on the alleged misrepresentation);  
 28 *Peviani*, 774 F. Supp. 2d 1066, 1071 (S.D. Cal. 2011) (finding standing because plaintiff read and relied on the  
 misrepresentation contained on the product's label); *Delarosa*, 275 F.R.D. 582, 586 (C.D. Cal. 2011) (finding  
 standing because plaintiff pled individual reliance on the misrepresentation contained on the product box regarding  
 the product's medicinal properties); *Bottoni*, 2011 WL 635272, \*\*12-13 (N.D. Cal. Feb. 11, 2011) (did not relate to  
 reliance, but turned on the question of injury).

1 standing to sue based on representations to which she was not exposed, actions of which she was  
2 not aware, and a university with which she had no contact.

3 Nor do any of the cases cited by Plaintiff allow her to pursue these claims. *In re Dynamic*  
4 *Random Access Memory (DRAM) Antitrust Litig.*, 2006 WL 1530166 (N.D. Cal. June 5, 2006), a  
5 case cited by Plaintiff, was explicitly limited to price-fixing conspiracy cases. The court  
6 recognized that, “in conspiracy cases, plaintiffs’ claims are typical of the class because proof of  
7 their section 1 claim will depend on proof of violation by defendants, and *not on the individual*  
8 *positioning of the plaintiff.*” 2006 WL 1530166 at \*4 (emphasis added). Similarly, *Arnold v.*  
9 *United Artist Theatre Circuit, Inc.*, 158 F.R.D. 439 (N.D. Cal. 1994), did not involve alleged  
10 misrepresentations, but rather the “legal permissibility of architectural design features” in a public  
11 accommodations suit. 158 F.R.D. at 449. In ruling on plaintiffs’ motion for class certification,  
12 the court noted that “[i]nadequate wheelchair accommodations at particular theaters are very  
13 likely to affect all wheelchair-users in the same way[.]” thus allowing one person to sue on behalf  
14 of all. *Id. In re First Alliance Mortgage Co.*, 471 F.3d 977 (9th Cir. 2006), the only case cited by  
15 Plaintiff involving fraudulent misrepresentations, does not afford Plaintiff with standing to pursue  
16 claims based on statements to which she indisputably was not exposed. Instead, *In re First*  
17 *Alliance Mortgage Co.* involved the question of “what degree of commonality must exist among  
18 the misrepresentations made to borrowers to support class treatment in federal court[.]” 471 F.3d  
19 at 989. Accordingly, these inapposite cases do not cure Plaintiff’s failure to meet the threshold  
20 standing requirements to bring the claims asserted.

21 **B. Plaintiff Does Not Allege Injury, Nor Does She Allege She was Injured as a**  
22 **Result of Defendants’ Alleged Misrepresentations**

23 Plaintiff contends in opposing this motion that she has suffered injury as a result of  
24 Defendants’ alleged misrepresentations because Bridgepoint allegedly refused to issue Plaintiff  
25 her diploma and release her transcripts on the basis that she owes over \$3,600 in tuition. (Opp.  
26 pp. 4-5.) Not so.

27 /////

28 /////

1 In fact, there are no allegations in the FAC linking this purported injury to Defendants’  
 2 misrepresentations.<sup>2</sup> Plaintiff points to Defendants’ alleged misrepresentations regarding tuition  
 3 costs, federal financial aid, accreditation, and post-enrollment employment prospects as having  
 4 “caused” this injury. (Opp., p. 4.) Notably, however, there is not a single allegation as to how  
 5 these purported misrepresentations caused Plaintiff to not receive her diploma and transcripts, or  
 6 to owe \$3,600 to Defendants.

7 Apparently recognizing the lack of causation between her purported injury and  
 8 Defendants’ alleged misrepresentations, Plaintiff now claims, for the first time, that “she wasted  
 9 thousands of dollars on Bridgepoint’s worthless classes.” (Opp., pp. 4 and 7.) Not once in the  
 10 FAC itself, however, does Plaintiff contend the classes she took at Ashford were “worthless,” or  
 11 that she spent “thousands of dollars” to take courses at Ashford. And, even if the FAC did  
 12 contain these allegations, they do not sufficiently allege injury such as to accord Plaintiff with  
 13 standing under Article III of the Constitution or Proposition 64. *City of Los Angeles v. Lyons*, 461  
 14 U.S. 95, 101-102, 105 (1983) (finding allegations of injury too speculative to satisfy the standing  
 15 inquiry). Notably, Plaintiff has not contended she could not obtain a job she applied for because  
 16 of her Ashford degree, or that she even applied for any jobs, or could not repay her federal  
 17 student loans, or that she even received federal financial aid. (See Mot., p. 7.) In the absence of  
 18 any such allegations, her “injury” is purely conjectural.<sup>3</sup>

### 19 **III. PLAINTIFF FAILS TO PLEAD HER FRAUDULENT CONCEALMENT CLAIM** 20 **WITH PARTICULARITY**

21 Plaintiff does not dispute that her fraudulent concealment claim must be pled with  
 22 specificity pursuant to Rule 9(b), but nevertheless fails to meet the requisite pleading standard for  
 23 her claim. (Opp., p. 11.) First, Plaintiff must, but does not, identify the persons involved in the

24 <sup>2</sup> Plaintiff does not contend she was injured as a result of Bridgepoint’s compensation policies and alleged military  
 25 enrollment tactics and, presumably, concedes that these actions did not cause her injury.

26 <sup>3</sup> Plaintiff’s attempt to parlay this Court’s ruling on Defendants’ motion to dismiss in the *Rosendahl v. Bridgepoint*  
 27 *Educ., Inc.*, No. 11cv0061, matter is improper, as Plaintiff’s allegations as to her purported injury differ in critical  
 28 respects from plaintiffs’ allegations in *Rosendahl*. In *Rosendahl*, one plaintiff alleged he “took out federal student  
 loans to attend Ashford as a result[.]” of Defendants’ alleged misrepresentations and the other plaintiff alleged she  
 enrolled believing the total cost of her program would be \$53,000 when it was actually \$75,000. (*Rosendahl* Docket  
 No. 21, pp. 6-7.) Unlike plaintiffs in *Rosendahl*, Guzman has alleged no concrete injury resulting from Defendants  
 alleged misrepresentations.

1 nondisclosure of information. *London v. New Albertson's, Inc.*, 2008 WL 4492642, at \*6 (S.D.  
 2 Cal. Sept. 30, 2008) (dismissing fraudulent concealment claim, finding that “plaintiff fails to  
 3 allege with particularity the times, places and *those involved* in the alleged non-disclosure of  
 4 material facts”) (emphasis added); *Sanchez v. Bear Stearns Residential Mortg. Corp.*, 2010 WL  
 5 19111154, at \*4 (S.D. Cal. May 11, 2010) (dismissing fraudulent concealment claim because  
 6 plaintiff failed to identify, among others, “who failed to make those disclosures”). Instead,  
 7 Plaintiff points to the persons who allegedly *made affirmative* misrepresentations to her and other  
 8 prospective students—Bridgepoint enrollment advisors and Carlita Shelton. (Opp., p. 12.) In so  
 9 doing, Plaintiff confuses two categories of individuals—those who were involved in the alleged  
 10 concealment of information and those who made affirmative misrepresentations. The individuals  
 11 allegedly involved in these acts are not one and the same, and that the former was pled does not  
 12 exempt Plaintiff from pleading the latter.

13 Second, Plaintiff fails to plead that, had the allegedly concealed information been  
 14 disclosed, the reasonable consumer would have been aware of it and would have behaved  
 15 differently. *Mirkin v. Wasserman*, 5 Cal. 4th 1082, 1093 (1993); *Consumer Advocates v.*  
 16 *Echostar Satellite Corp.*, 113 Cal. App. 4th 1351, 1360 (2003). Plaintiff concedes the FAC  
 17 contains not a single allegation that the following information regarding the Bridgepoint  
 18 universities was material to her or the reasonable consumer: (1) true costs of attendance, (2)  
 19 refund policies, (3) accreditation, (4) completion and graduation rates, and (5) post-graduate  
 20 employability.<sup>4</sup> (FAC, ¶ 111; Opp., p. 13.) Plaintiff instead contends that she need not plead  
 21 materiality because materiality is presumed when Title IV and the CPPEA require disclosure of  
 22 the information. (Opp. p. 13.) Plaintiff, however, has not cited a single case, and there are none,  
 23 where a court presumed materiality because of a statutorily-mandated disclosure of that  
 24 information. Plaintiff has not pled the materiality of this information, is not entitled to a  
 25 presumption of reliance,<sup>5</sup> and must plead reliance with particularity.

26 <sup>4</sup> Plaintiff confuses what was and was not alleged in the FAC with respect to materiality of the allegedly concealed  
 27 information. Of the seven types of information in paragraph 111 of the FAC, the only information she contends was  
 28 material was “the unusually high Cohort Default Rates for Bridgepoint Students[.]” (See FAC, ¶ 11-12.)

<sup>5</sup> The “presumption of reliance” is a misnomer, as reliance and materiality are two sides to the same coin—reliance is  
 proved by showing that the defendant’s “nondisclosure was ‘an immediate cause’ of the plaintiff’s injury-producing

Finally, Plaintiff fails to specifically identify her purported injury, or how that injury was caused by the alleged concealment. For the same reasons that her allegations of injury and causation are insufficient to accord her with standing, *see* Section II.B., *supra*, they do not satisfy the pleading requirements under Rule 9(b) for a fraudulent concealment claim.

**IV. THE FAC IS PREMISED ON AN ALLEGED UNIFIED COURSE OF FRAUDULENT CONDUCT AND ALL CLAIMS MUST BE PLED WITH PARTICULARITY**

Plaintiff cannot have it both ways. She cannot, on the one hand, contend that Defendants strategically created a plan and process designed to systematically mislead and deceive students—i.e., that Defendants engaged in fraud—and, on the other hand, claim that her UCL, FAL, and CLRA claims are not grounded in fraud. Her allegations clearly sound in fraud, and must be pled with particularity.

**A. This Court Has Determined that Plaintiff’s Negligent Misrepresentation Claim Must be Pled with Particularity Under Rule 9(b)**

Plaintiff blatantly ignores this Court’s October 19, 2011 Order, which expressly found that “[i]t is well-established in the Ninth Circuit that both claims for fraud and negligent misrepresentation must meet Rule 9(b)’s particularity requirement.” (Docket No. 21, p. 9, citing *Neilson v. Union Bank of Cal., N.A.*, 290 F.Supp.3d 1101, 1141 (C.D. Cal. 2003); *Lorenz v. Sauer*, 807 F.2d 1509, 1511-12.) Plaintiff did not seek reconsideration or otherwise appeal the October 19 Order, and cannot now claim that her negligent misrepresentation claim need not meet Rule 9(b)’s pleading standard. For the same reasons that Plaintiff’s UCL, FAL, and CLRA claims fail, *see* Section IV.D., *infra*, Plaintiff’s negligent misrepresentation claim fails as well.

**B. The FAC Is Premised On a Common Course of Allegedly Fraudulent Conduct**

Plaintiff’s own opposition brief demonstrates the FAC is based on a purported common course of fraudulent conduct, thus subjecting all claims to the Rule 9(b) heightened pleading

conduct” and that, had the information been disclosed, plaintiff “‘in all reasonable probability’ would not have engaged in the injury-producing conduct.” *Hale v. Sharp Healthcare*, 183 Cal. App. 4th 1373, 1384 (2010) (citations omitted). Similarly, a nondisclosure is material if “a reasonable man would attach importance to its existence or nonexistence in determining his choice of action in the transaction in question[.]” *Id.* at 1385 (citations omitted). It is for this reason—the adequate pleading of materiality necessarily equates to reliance in the context of a nondisclosure claim—that courts are willing to presume reliance where materiality has been adequately pled.



1 standard:

2 As the Complaint states, this action arises from Bridgepoint's  
3 recruiting practices predicated on misrepresentations and high-  
4 pressure sales tactics: Bridgepoint engaged in a *patter of improper*  
5 *and unlawful conduct* in order to recruit students . . . throughout the  
6 Class Period. [Bridgepoint] exploited Plaintiff and all members of  
7 the class, through the use of *standardized*, misleading recruitment  
8 tactics[.]

9 (Opp., p. 10 (emphasis and alterations in original).) As evidenced by these allegations, as well as  
10 those set forth in the opening brief at page 13, the entire FAC is premised on the core contention  
11 that Bridgepoint engaged in misleading advertising tactics and unlawful compensation policies  
12 with the wrongful purpose and intent of inducing students to enroll at Ashford and The Rockies.<sup>6</sup>

13 Significantly, Plaintiff's UCL, FAL, and CLRA claims are premised on the *same*  
14 misrepresentations and conduct as her negligent misrepresentation claim, which is subject to the  
15 pleading requirements of Rule 9(b). *Neilson*, 290 F.Supp.2d at 1141; (*compare* FAC, ¶¶ 177-199  
16 (negligent misrepresentation) with ¶¶ 94-96 (UCL), ¶¶ 101-102 (FAL), and ¶¶ 107, 109 (CLRA).)  
17 It is undisputed that the same allegedly fraudulent misrepresentations and conduct form the basis  
18 for all Plaintiff's claims, and she must, therefore, plead all her claims with particularity. *Yumul v.*  
19 *Smart Balance, Inc.*, 733 F.Supp.2d 1117, 1123 (C.D. Cal. 2010) (finding that, when "a plaintiff  
20 alleges 'fraudulent conduct and rel[ies] entirely on that course of conduct as that basis of that  
21 claim,' then 'the claim [can be] said to be 'grounded in fraud' or to 'sound in fraud,' and the  
22 pleading . . . as a whole must satisfy the particularity requirement of Rule 9(b).").<sup>7</sup>

### 23 **C. The FAC Alleges Defendants Acted With Scienter and Intent to Defraud**

24 In addition, the FAC also alleges that Defendants acted with scienter and an intent to  
25 defraud,<sup>8</sup> further evidencing that the UCL, FAL, and CLRA claims are fraud claims that must  
26 meet the particularity requirements of Rule 9(b).

27 <sup>6</sup> *Vess v. Ciba-Geigy Corp., U.S.A.* simply does not apply to the current situation where Plaintiff has chosen to allege  
28 "a unified course of fraudulent conduct[.]" 317 F.3d 1097, 1103 (9th Cir. 2003).

<sup>7</sup> Contrary to Plaintiff's contention (Opp., p. 16), the court's determination in *Yumul* was not premised on plaintiff's  
assent to the Rule 9(b) pleading standard. Instead, the court independently found that Rule 9(b) applies to UCL,  
FAL, and CLRA claims that are grounded in a unified course of fraudulent conduct. *Yumul*, 733 F.Supp.2d at 1123.

<sup>8</sup> Defendants do not concede the FAC, as it stands, sufficiently pleads scienter and an intent to defraud, but are  
simply pointing out that the allegations in the FAC amount to a contention that Defendants have engaged in fraud.



1 Fraud requires a showing of both scienter and an intent to defraud. *Ferrington v. McAfee*,  
 2 2010 WL 3910169, at \*5 (N.D. Cal. Oct. 5, 2010). Scienter, or knowledge of falsity, is  
 3 established by showing that “defendant had actual knowledge of the untruth of his statements, or  
 4 that he lacked an honest belief in their truth, or that the statements were carelessly and recklessly  
 5 made, in a manner not warranted by the information available to” the defendant. *Harper v.*  
 6 *Silver*, 200 Cal.App.2d 103, 108 (1962); *In re Fortune Systems Sec. Litig.*, 1987 WL 34632, at \*3  
 7 (N.D. Cal. July 30, 1987) (defining scienter as “actual knowledge of or *reckless disregard* for the  
 8 truth of the alleged misrepresentations or omissions . . .”) (emphasis added). Intent to defraud is  
 9 defined as an “intent to induce reliance.” *Motohouse Intern., LLC. v. PPG Industries, Inc.*, 2010  
 10 WL 476652, at \*3 (S.D. Cal. Feb. 4, 2010).

11 Here, the FAC contains allegations relating to both of these hallmarks of fraud.  
 12 Throughout the FAC, Plaintiff contends that Defendants knew their statements were inaccurate or  
 13 recklessly disregarded the truth of the statements they made:

- 14 • [D]efendants *employ a sophisticated – and misleading –*  
 15 *tactic* in displaying information on their websites.” (FAC, ¶  
 34 (emphasis added).)
- 16 • “[B]ridgepoint *engages in a number of misleading tactics*  
 17 *aimed directly* at veterans who are considering enrolling.”  
 (FAC, ¶ 65 (emphasis added).)
- 18 • “[B]ridgepoint engaged in behavior where they  
 19 *systematically recruited students through deceptive*  
 20 *marketing*, harassing student recruitment tactics, and  
 21 *prohibited incentive programs, all in an attempt to increase*  
*student enrollment* and drive up company profits.” (FAC, ¶  
 75 (emphasis added).)

22 Plaintiff also contends Defendants made these statements with the intent to induce Plaintiff and  
 23 others to rely on the statements and enroll at the universities or apply for federal financial aid:

- 24 • “Defendants systematically make these misrepresentations  
 25 to prospective enrolled students for one reason: *to recruit*  
 26 *and enroll as many students as possible* in order to profit as  
 much as possible . . .” (FAC, ¶ 6 (emphasis added).)
- 27 • “In addition to implementing deceptive tactics *to induce*  
 28 *prospective students into enrolling . . .*” (FAC, ¶ 10  
 (emphasis added).)

- 1 • “Bridgepoint is motivated to make these misrepresentations  
2 *to induce prospective students* to apply for federal student  
3 loans . . .” (FAC, ¶ 14 (emphasis added).)
- 4 • “Plaintiff was *induced to enroll* in an online degree program  
5 offered by Defendants through misrepresentations and/or  
6 omissions in marketing and/or unfair business practices[.]”  
7 (FAC, ¶ 81) (emphasis added).)

8 Allegations like these which assert a plan, scheme, or systematic pattern of behavior to induce  
9 enrollment go far beyond the “should have known” standard for negligence; they go to  
10 knowledge of wrongful conduct and an intent to defraud and deceive. Therefore, Plaintiff’s UCL,  
11 FAL, and CLRA claims must meet the heightened pleading requirements of Rule 9(b).

12 **D. Plaintiff Does Not Meet the Pleading Requirements of Rule 9(b)**

13 “Fraud actions [] are subject to strict requirements of particularity in pleading[]” because  
14 “allegations of fraud involve a serious attack on character, and fairness to the defendant demands  
15 that he should receive the fullest possible details of the charge in order to prepare his defense.”  
16 *Comm. on Children’s Television, Inc.*, 35 Cal. 3d 197, 216 (1983). Both the facts constituting the  
17 alleged fraud, as well as reliance and injury, must be specifically pled. Plaintiff does neither.

18 Plaintiff’s generalized contention that “a Bridgepoint enrollment advisor” and  
19 “Bridgepoint executives and staff” made the alleged misrepresentations to her sometime before  
20 she enrolled in 2006 is patently insufficient to satisfy the strict pleading requirements of Rule  
21 9(b).<sup>9</sup> *Cerecedes v. U.S. Bancorp*, 2011 WL 2711071, at \*4 (C.D. Cal. July 11, 2011) (noting  
22 plaintiff must “allege the names of the persons who made the allegedly fraudulent  
23 representations, their authority to speak . . . and when it was said or written.”); *Saldate v. Wilshire*  
24 *Credit Corp.*, 268 F.R.D. 87, 102 (E.D. Cal. 2010) (dismissing fraud action because plaintiff  
25 failed to identify the names of the persons who made the representations, their authority to speak,  
26 to whom they spoke or what was said or written). Defendants are entitled to know the identity of

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27 <sup>9</sup> Plaintiff’s allegations here are a far cry from the allegations the courts found to be sufficient under Rule 9(b) in *Just*  
28 *Film, Inc. v. Protégé Investments, Inc.*, 2010 WL 4923146 (N.D. Cal. Nov. 29, 2010) (plaintiff pled the name of the  
person who made the misrepresentation as well as the month and year when the misrepresentation was made),  
*Shartsis Friese LLP v. JP Morgan Ret. Servs., LLC.*, 2009 U.S. Dist. LEXIS 58617 (N.D. Cal. Aug. 1, 2008) (same),  
and *Peterson v. Bank of America*, 2010 WL 18881070 (S.D. Cal. May 10, 2010) (plaintiff pled the specific date and  
time of the alleged misrepresentation, and identified those involved by name).

the persons involved in the alleged wrongdoing, as well as a specific time period of the alleged misrepresentations, so that they may investigate Plaintiff's claims and prepare their defense.

Furthermore, Plaintiff fails to plead, as she must, individualized reliance<sup>10</sup> on each of the alleged misrepresentations. Plaintiff claims she relied on misrepresentations regarding the quality of the universities' academic instruction, utility and value of students' education at the universities, and ability of the Doctor of Psychology Program to qualify students for professional licensure (FAC, ¶¶ 93, 101, 107, 117). But in the only paragraph where Plaintiff sets forth her conversations with her enrollment advisor (FAC, ¶ 30), she mentions none of these statements. Having received none of these representations, she cannot now contend she relied on them.

Finally, Plaintiff fails to plead she was injured as a result of these misrepresentations, or as a result of Bridgepoint's compensation policies and alleged military recruitment tactics. As discussed in section II.B., *supra*, in the absence of resultant injury, these representations and conduct cannot form the basis for her claims against Defendants.

#### **V. PLAINTIFF CONCEDES THE FAC DOES NOT SPECIFY THE CLRA SECTION DEFENDANTS ALLEGEDLY VIOLATED**

Plaintiff has now had two opportunities to comply with the law and plead the specific CLRA section at issue. Plaintiff again attempts to correct this deficiency by listing, for the first time, the CLRA sections allegedly violated in her Opposition. Plaintiff cannot use her Opposition to remedy pleading deficiencies in the FAC, and the Court should dismiss her CLRA claim. *Schneider v. California Dept. of Corrections*, 151 F.3d 1194, 1197 fn. 1 (9th Cir. 1998).

#### **VI. CONCLUSION**

For the foregoing reasons and those set forth in Defendants' opening brief, Defendants respectfully request that the Court dismiss each of Plaintiff's claims with prejudice.

Dated: February 28, 2011

DLA PIPER LLP (US)

/s/ Christopher M. Young

CHRISTOPHER M. YOUNG

Attorneys for Defendants

<sup>10</sup> Plaintiff's continued attempt to avoid pleading individualized reliance finds no support in the law. As Plaintiff admits, the *Vasquez v. Superior Court*, 4 Cal. 3d 800 (1971), inference of reliance arises in limited circumstances only as to the *class*. *Vasquez* does not permit an inference of reliance as to the *named plaintiff*, and Plaintiff must still plead individualized reliance on each alleged misrepresentation.